



RE-LOVED LUXURY

REPAIR . AUTHENTICATE . BUY



DISTRESSED DEAL PROGRAMME

Selling Terms & Conditions (Instant Cash Buyout Only)

These Selling Terms & Conditions apply to all Sellers participating in the Distressed Deal Programme operated by Reloved Luxury under its Bahrain trading license.

By submitting an item request and accepting a cash buyout offer, the Seller confirms that they have read, understood, and accepted the terms below with immediate effect.



NATURE OF THE PROGRAMME

- The Distressed Deal Programme is a direct instant cash buyout service.
- It is not consignment, not resale on behalf, and not a marketplace service.
- Reloved Luxury purchases qualifying items outright after verification.
- The programme is designed for time-sensitive asset liquidation where speed and certainty are prioritised over price.



ACCEPTED CATEGORIES ONLY

Reloved Luxury accepts items exclusively in the following categories:

Watches

We exclusively accept:

- Audemars Piguet (AP)
- Rolex
- Patek Philippe
- Richard Mille (RM)

All models subject to authentication and condition verification.

Handbags

We accept:

- Hermès (bags and select leather goods only)
- Chanel

Select models and conditions apply.

Designer Fine Jewelry

We accept:

- Van Cleef & Arpels
- Cartier
- Bvlgari

High jewelry pieces only. Full sets, diamond pieces, and precious metal designs preferred.

Gold, Silver & Diamond sets

We accept:

- Gold jewelry (all karats, subject to testing)
- High-value silver jewelry
- Diamond jewelry and complete diamond sets

Metal purity and stone assessment required.

All other brands, categories, fashion items, footwear, and costume jewelry are not accepted.

Reloved Luxury reserves the right to reject any item at its sole discretion.



DISTRESSED PRICING FRAMEWORK

All offers are based on distressed deal pricing.

Buyout offers are typically 20–25% of verified retail value or intrinsic asset value, depending on:

- Brand and model
- Condition
- Market liquidity
- Demand
- Completeness (box, papers, certificates)

All offers are:

- Final
- Non-negotiable
- Issued only after verification



ONLINE SUBMISSION & PRE-APPROVAL

Sellers must submit item details via the Reloved Luxury website or approved communication channels.

Submitted items undergo an initial eligibility review.

Reloved Luxury may:

- Reject the item immediately, or
- Issue a conditional pre-approval, subject to physical verification
- Pre-approval does not guarantee a final offer.



AUTHENTICATION & VERIFICATION

All items undergo mandatory:

- Authentication
- Condition assessment
- Compliance and ownership checks

Jewelry and precious metals may undergo:

- Brand verification
- Metal purity testing
- Diamond assessment

Verification may take up to 48 business hours from physical receipt. No funds are released prior to successful verification, without exception.



AUTHENTICATION CHARGES (IF ITEM FAILS)

If an item fails authentication or is found to be counterfeit, the Seller agrees to pay the applicable authentication fee below:

Category	Fee (BHD)
Hermès	40
Rolex	50
Designer Jewelry / Gold / Silver / Diamonds	50

No authentication fee applies if the item passes verification.



FINAL OFFER & ACCEPTANCE

Following verification, Reloved Luxury will issue one final cash buyout offer. The Seller may accept or decline the offer.

If declined:

- The item will be returned to the Seller
- Shipping and handling costs may apply



PAYMENT TO SELLER

Upon acceptance of the final offer, payment is released immediately. Payments are processed through the Bahrain trading entity only. All Saudi-based clients are processed via the Bahrain operation.



SELLER DECLARATIONS

By participating in the programme, the Seller confirms that:

- They are the legal owner of the item
- The item is free from liens, disputes, or third-party claims
- All information provided is accurate and complete
- All personal belongings have been removed prior to handover
- Reloved Luxury is not responsible for undeclared contents.



LIABILITY & INDEMNITY

If an item is paid for and later found to be inauthentic, stolen, or subject to return, the Seller agrees to:

- Refund the full amount paid within one (1) business day of notification
- Indemnify Reloved Luxury against all related losses, claims, or expenses



STORAGE & HANDLING

Reloved Luxury will exercise reasonable care while items are under review. Items will be returned in the same condition as received, subject to documented condition at intake.



COMMUNICATION

All communications via email, WhatsApp, website forms, or system messages are deemed official and legally binding.



RIGHT TO REFUSE & AMEND

Reloved Luxury reserves the right to:

- Reject any item or Seller
- Withdraw or amend any offer
- Update these terms at any time
- Refuse service without obligation to provide a reason



GOVERNING LAW

These terms are governed by the laws of the Kingdom of Bahrain.

Immediate liquidity . Verified luxury . No negotiations